

May 30, 2023

Temporarily Pause in Booking of Pre-Retrofit Audits Through REAL

Thank you for your interest in booking a home energy assessment. Please note that at the moment we are not accepting new bookings for pre-retrofit audits. This may change in July. Please check back then if you are still in need of one.

Here is a quick summary of how the process works:

- A Pre-Retrofit Audit is required by the HER+ program prior to the installation of new equipment or upgrades to be eligible for rebates.
- The Audit takes from 2.5 to 3 hours and requires you to be there to sign forms and answer questions. The audit consists of taking exterior and interior measurements, documenting all equipment, (need access to basement and attic), photos and a blower door test.
- The cost of the pre-retrofit audit is \$450, payable the day of the audit - \$400 of which will be rebated if at least one recommended action is undertaken such as adding insulation, windows, heat pump etc. See the HER+ site for details.
- Three Reports will be sent to you via email, about 2 to 3 weeks following the audit, a Label, A Home Owners Information Sheet and a Renovations Upgrade Report (RUR).
- You can use the RUR to apply for a CMHC no-interest loan <https://www.cghli.ca/home>. CMHC has people assigned to answer your questions.
- When you are ready a Post-Retrofit Audit will need to be done (costing \$250) at which time a final Report will be issued and rebates information submitted (including rebates for fees of \$600).
- Please note that Enbridge states it may take up to 16 weeks to issue a cheque after final submission by the Energy Advisor.